

Voter Issue Types: Incidents

These are incident issue types in LBJ. Use it as a reference to help you find the best category for an Incident call.

ADA Accessibility

- Accessible machine malfunctioning
- Accessible machine unavailable
- Accessible parking spaces unavailable
- Accessible restrooms/facilities unavailable
- Location not ADA accessible
- Voter not allowed to vote curbside

Election Day Ballots

- Confusion related to ballot design
- Error on Paper Ballots
- Improper Ballot Storage
- Not enough paper backup / emergency ballots
- Not enough regular ballots
- Other

Official Poll Workers

- Directing voters to wrong site
- Failure to provide voter assistance
- Obstructing poll observer activity
- Providing incorrect ID guidance
- Slow check-in
- Voters in line at closing not allowed to vote

Polling Location

- Absentee ballot drop off refused
- Electioneering
- Inadequate safety procedures or equipment
- Lack of parking
- Location changed with insufficient notice
- Location closed
- Location opened late
- Location rendered unusable due to power outage or other issue
- Long Lines
- Poll closing procedures were not followed
- Poll opening procedures were not followed
- Signage problems
- Voter was not allowed to bring person to assist them
- Other

Provisional Ballots

- Ballot rejected
- Not enough provisional ballots
- Poll Worker refusing to provide ballot

Reigstration

- Data missing from pollbook
- Listed as inactive
- Not on pollbook
- Problem due to alleged conviction
- Problem due to name change / other issue
- Purged from voting rolls
- Registered at different polling place
- Tried to update registration but it wasn't processed
- Other

Results

- Canvass irregularities

Vote by Mail

- Application approved but ballot never received by voter
- Ballot application issue
- Ballot application rejected
- Ballot rejected
- Ballot returned but not processed
- Ballot returned to sender
- Ballot sent to wrong address
- Dropbox not accessible or secure
- Error on VBM Ballot
- Refusing to cancel ballot
- Voter unable to return ballot
- Other

Voter Challenges/Intimidation

- Misinformation
- Non-English language materials / support not provided
- Physical altercation
- Unhelpful law enforcement presence
- Voter intimidation inside polling place
- Voter intimidation outside polling place

Voting Equipment & Machines

- Electronic pollbook malfunction
- Not enough other supplies or equipment
- Not enough privacy booths
- Not enough voting machines
- Printer malfunction
- Voting Machine Malfunction
- Other